

Amendment 413

Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 413 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 25th day of JUNE, 2018, by and between Vix Technology (USA) Inc (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to change card fees for Senior and Disabled Regional Reduced Fare Permits (RRFP). This work is performed per CR-13840 Card Fee Changes v4.0 as approved by the Agencies on June 11, 2018.
- C. The Parties agree that the Work necessary to update the card fees will be performed and compensated as described below.

Agreement

Section 1.0 Description of Work

Cardholder Website

1.1 The Get a Card page static text will be updated to the following

Senior RRFP* (age 65 or older) requires proof of age. First card is free. Replacement card is \$3. May be ordered by mail.

Disabled RRFP* requires proof of disability or a valid Medicare card. First card is free. Replacement card is \$3. Issued in person as a photo is taken.

1.2 The ORCA Options Using ORCA page static text will be updated to the following for both public and private pages

If you lose or damage your registered ORCA card you will be charged a replacement fee (\$5 for adult or youth; \$3 for RRFP or LIFT) to restore the value to a new card.

There are no refunds for ORCA pass products. For an E-purse refund, surrender your card at an ORCA customer service office. You will be charged a \$10 administrative fee.

1.3 Existing hyperlinks on 'replacement fee' and 'refunds' to be maintained.

Waivers

The following waiver pertains to the solution:

- All other articles and external resources that relate to or are impacted by the solution, including any Agency controlled knowledge base pages and any Agency hosted forms, shall be managed and updated directly by the Agencies.

Documentation Updates

The following documents will be updated as a result of this solution:

- SEA-001438 ORCA Cardholder Website Functional Specification

Section 2.0 Schedule

2.1 The Work described in Section 1.0 will be completed by July 1, 2018

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

Section 3.0 Compensation Changes

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

Amendment No. 413

Change card fees for Senior and Disabled Regional Reduced Fare Permits (RRFP)	
TOTAL	\$6,183

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Four Hundred and Thirteen shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: *Daryl Hoggini*
Its: General Manager
Date: 21 June 2018

The Agencies

By: *Cheryl Ann K*
Their: ORCA Operations Manager
On behalf of the Agencies
Date: 6/25/2018